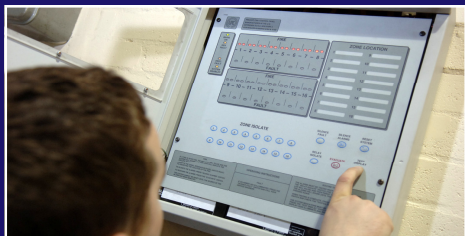


Leicester Schools - Service and Maintenance



Sector: Education

Equipment maintained :

IP smartcard access control system

Cat 6 data points

Fibre Optic backbone

Fire alarm system

IP CCTV cameras

Disabled refuge points

IR Induction loops

Intruder alarm system

Public Address system



Following the handover of the first 4 schools in the Leicester City Council BSF scheme, operational management outsource specialists G4S have awarded the Service & Maintenance contract to the integrated security, fire, communications and life safety specialists Thompson AVC.

Having been responsible for the design and installation of the integrated systems at both Fullhurst and Judgemeadow Community Colleges, the Thompson team of specialist engineers were also asked to take on the service and maintenance of these two projects as well as the nearby BREEAM 'Excellent' rated £21m new build Soar Valley College and the 10,700m² £14m Beaumont Leys Secondary School.

Having the benefit of a dedicated service and maintenance team in addition to specialist teams of design and installation engineers, the Thompson Group are able to ensure the continuation of scheduled servicing of installed security, fire, communications and life safety systems, whilst still having the manpower flexibility amongst other teams to ensure that new system installation projects are delivered on time.

This integrated operation ensures that where equipment has been installed by Thompson engineers, all of the detailed information about working on that site and with those products and integrated systems is easily available to the service team.

Working to the same standards and having the same 'Commitment to Delivering Excellence' ethos of quality and customer service standards, along with the benefit of only using directly employed engineers to ensure continuity of knowledge and skills provides an efficient and seamless process for end users and direct clients alike.

Having seen the operational standards of the Thompson AVC installation team on two of the Leicester schools, G4S were keen to secure the service engineers to ensure continuity of knowledge and standards of excellence.

Thompson AVC, Thompson House,
Gorsebrook Road, Wolverhampton WV10 6JD

Tel: 01902 658822

Fax: 01902 658833

info@thompsonavc.co.uk
www.thompsonavc.co.uk





Case Study



Commitment to
Delivering
Excellence



Leicester Schools - Service and Maintenance

It is often the little touches that make the difference; such as the Engineering Manager visiting site at a weekend to trial a variation on the access control system, so that his work did not interfere with the smooth running of the school, and allowing the onsite operations manager to concentrate on making the right decision for the siting and operation of the system to suit their needs.

Having dedicated service and maintenance engineers based at strategic points around the UK, the Thompson Group can offer either planned preventative or reactive maintenance of the full range of high tech systems that the installation teams fit each day.

Using a state of the art mobile task management and reporting system, the engineers receive real time updates of work schedules and call outs which are logged on the central database and provide the benefit of site management and audit trails for clients and our own KPI reporting. Each job is signed off and logged on a PDA by the engineer and client which provides both scheduled and call out history for ongoing review.

Operating nationwide the Thompson Group engineers are supported by a dedicated service and maintenance manager and administrative support and can call on an extensive spares inventory from our regional offices.

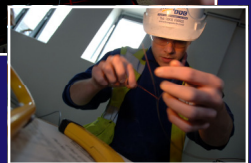
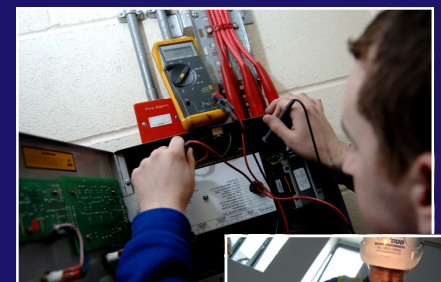
So if you are in the market for your security, fire, communications and life safety systems to be serviced and maintained by a dedicated team of specialist engineers, who are 'Committed to Delivering Excellence' on every job, then why not give the Thompson team a call.

Thompson AVC
Gorsebrook Road
Wolverhampton
WV10 6JD

Tel: 01902 658822
Fax: 01902 658833

info@thompsonavc.co.uk

www.thompsonavc.co.uk



Bespoke design, installation, service and maintenance of integrated security, fire, communication and life safety systems for organisations across the UK.